

Difficult Conversations: Navigate Tough Talks w/Confidence

AUDIENCE

Leaders seeking to understand how to navigate tough conversations with their direct reports, peers/colleagues and other stakeholders.

COURSE DESCRIPTION

Navigating tough conversations is a critical skill for any leader. Whether addressing performance issues, giving constructive feedback, or resolving conflicts, knowing how to communicate effectively can make all the difference.

Gain the confidence and tools to turn difficult discussions into opportunities for growth and success!

During the workshop, participants will learn to:

- Define common behavior types in the workplace
- Identify what is preventing performance and tips to changing behavior
- Understand your role as a leader and coach
- Gain tips on delivering the message
- Practice applying the Conversation pyramid in your next difficult conversation

DELIVERY

1.5-2 hour in-person or virtual

DATE

Upon request

CONTACT

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